



RUSSELL HOUSE

1591 Pioneer Way • El Cajon, California 92020 • (619) 588-0629

November 3, 1998

Glen Aubrey
5660 Amaya Drive, Suite #179
La Mesa, CA 91942

Dear Glen,

There is no way to fully thank you for your incredible ability to turn our small company into a personal, enjoyable and productive place to work. The principles that you teach along with the step by step procedures on how to reach goals are priceless.

Your concept of "the team" has gone way beyond a simple team concept and created a sense of family. I get more work out of my employees than I ever dreamed possible. Productivity has increased, our customers are satisfied and each one of our 17 employees is committed to the same vision and mission.

You are an amazing team builder and you make the whole process fun. It's so enjoyable to see your employees happy, sales increasing and satisfied customers. Every small business needs CTRG. I thank you for being an outstanding consultant but even more I thank you for your friendship and support.

Sincerely,

Paul Russell Ed.D.
Artistic Director