



# County of San Diego

PAULA S. LANDAU-COX  
Alcohol and Drug Program  
Administrator (Acting)

HEALTH AND HUMAN SERVICES AGENCY  
ALCOHOL AND DRUG SERVICES  
3851 ROSECRANS STREET, SAN DIEGO, CALIFORNIA 92110  
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October 6, 2004

Glen Aubrey, President/CEO  
Creative Team Resources Group  
553 N. Magnolia Avenue  
El Cajon, CA. 92020

Dear Glen,

I have had the pleasure of working with you over the past several months. During this time you have provided consultant services on building teams and providing leadership training.

Since I have recently transitioned out of this work unit, I wanted to take the time to thank you for your work, as it is a pleasure to have worked with someone who believes as strongly as I that our workforce is our greatest resource.

It is clear to me that your emphasis on customer service, communication and building leadership skills strengthens our working relationships, which in turn helps us all produce more. The additional one-on-one coaching that you have been providing has been instrumental in reinforcing, modeling and encouraging changes in behavior.

Again, I thank you for your assistance in altering our work culture, promoting healthy communication and work relationships, and in assessing and developing leadership skills.

Sincerely,

PAULA S. LANDAU-COX, Alcohol and Drug Administrator (Acting)  
Health and Human Services Agency