



April 2, 2001

Glen Aubry
Creative Team Resources Group
5660 Amaya Drive
La Mesa, CA 91942

Dear Glen,

I would like to take this opportunity to sincerely thank you and the staff at CTRG for the professional effort you placed in our company. As I had mentioned in our initial meetings, Teldata has been blessed with a tremendous amount of growth since its inception in 1989. As I am sure you're aware of, with that growth comes growing pains. Your staff assisted us in taking a breath and refocusing our efforts toward one common goal, that being the success of ourselves and the success of our company. Teldata continues to show improvement and has once again exceeded its year end goals. So once again, thank you for your valuable contribution in our people who make Teldata the successful leader it is today.

Sincerely,

A handwritten signature in black ink, appearing to read "Robb Hajar". The signature is fluid and cursive, with a long horizontal stroke at the end.

Robb Hajar